

ASL Library Student Survey

The biennial ASL Library student survey ran from February 1 through February 19, 2010. We received eighteen (18) responses, which is approximately 6% of the student population of 326. Not all respondents answered every question, and some questions were intended to get multiple answers. Most of the comments received have been typed exactly as we were able to read them, and can be found after Question 9.

1. What is your current status at ASL?

1L: 7 out of 125 (6%)
 2L: 4 out of 91 (4%)
 3L: 7 out of 110 (6%)

2. Are the hours that the Library is currently staffed sufficient for your study and research needs?

Yes: 17 (94%)
 No: 1 (6%)

3. Are the resources (book, microfiche, audiovisual) available in the Library sufficient for your study and research needs?

Yes: 18 (100%)
 No: 0 (0%)

4. What electronic resources available to ASL have you used? (Check all that apply.)

BNA All	1	LexisNexis	16
CALI	13	LN Congressional	2
CCH Networks	1	LN Prim. Sources/History	1
Environmental Law Reporter	0	LN State Capital	1
FirstSearch	0	LLMC-Digital	0
HeinOnline	4	Loislaw	0
Internships USA	1	netLibrary	2
Leadership Directories	0	Versuslaw	1
LegalTrac	5	Westlaw	18

5. Please rate the following Library services.

	1 Excellent	2	3	4	5 Poor	No Opinion/ Not Used
Circulation/Reserve	7	8	1	2	0	0
Interlibrary Loan (ILL)	4	3	1	1	0	8
Reference Services	8	7	1	1	0	1
Library publications	5	7	3	0	0	3

Comments are included in Question 9.

6. Do you feel that further guidance in using the Library and its resources would help you?

No: 8 (44%)

Yes: 8 (44%)

- More handouts/research guides: 2

- Appointments with librarians: 1

- Library workshops/"brown bag lunches": 5

- Other: 1

"Introduction Week."

7. Have you attended any of the Library's "Get REAL!" training classes?

No: 15 (83%)

Yes: 2 (11%)

attended one: 1

attended one or two: 1

How were the class(es)?

Good: 1

No answer: 1

8. Please rate the following:

	Helpful	Neutral/ No Opinion	Not Helpful
Library Web Site			
- Links to electronic databases	12	3	0
- List of bar exam resources	7	8	0
- List of Library training classes	6	9	0
- Archived & current Library newsletters	6	8	1
- New acquisitions lists	7	8	0
- Instant message reference service	1	14	0
Library Resources			
- Printed copies of prior bar exams	8	7	0
- Print study guide series	11	4	0
- Tape/CD study guides	15	0	0
- Appalachian Collection	3	11	1
- Virginia Collection	5	9	1

Comments are included in Question 9.

9. Please make any comments or suggestions that you have that will help us improve the services, resources, and facilities at the ASL Library. You may attach extra pages, if necessary.

The 2010 survey tends to mirror many of the surveys we have conducted in the past. As in prior years, one major complaint about the Library is over the access hours. While we understand the interest in having extended hours, we are unable to find students or staff to work at certain times (notably, Sunday mornings). We offer extended hours during exams, but most of those nights only see ten to twenty students in the Library – which is less than ten percent of our student population.

Here are the responses we received for the 2010 survey.

After question 5 (Library services): "Open earlier on Sundays. Extended hours during breaks. Open 1/2 day New Year's Eve and open on Jan. 2."

After question 8 (Library resources): "Many resources not aware you had since training as 1L during welcome week."

"More current study guide reference materials. Possibly have some available for out of library checkout (even if for 1-2 days)."

After question 5 (Library services): "The students working the reserve area have an attitude when you ask them something. You get the feeling as if you are a bother if you ask them something."

In question 8, "Tape/CD study guides" circled with note: "Need more."

After question 8 (Library Services): "Need more study aid material."

"Computer lab – very small. When Lexis/Westlaw are training, you have nowhere to go. Need another computer lab in the library. Also the computers need to be updated."

After question 5 (Library services): "The library needs more commercial outlines on reserve and more copies of E&E's and Q&As."

[Note: "E&E's" are the Examples and Explanations series.]

After question 5 (Library services): "I would like better hours."

In question 8, "Instant message reference service" circled with note: "Y'all have this?"

"Add more audio CD lectures/study guides to catalog."

"Adopt more environmentally-friendly practices such as sending newsletters electronically or using the web to conduct surveys (which would also save the library money on printing supplies)."

After question 5 (Library services): "Current versions of text should always be on reserve and more than one copy."

After question 3 (Library resources): "I do miss the audio cases though."

Great news, then! The Library is reinstating its subscription to Audiocasefiles.com, which provides the text of cases in downloadable MP3 files. We expect to have everything processed by mid-March, so watch for the link on the Electronic Databases page.