

ASL Library Student Survey

The biennial ASL Library Student Survey ran February 10 through March 4, 2016. We received eight (8) responses, which is approximately 8% of the student population. Not all respondents answered every question, and some questions were intended to get multiple answers. The comments we received have been typed exactly as we were able to read them, and can be found after Question 11.

1. What is your current status at ASL?

1L: 3 out of 30 (10%)
 2L: 5 out of 31 (16%)
 3L: 1 out of 44 (2%)

2. Are the hours that the Library is currently staffed sufficient for your study and research needs?

Yes: 7 (88%)
 No: 1 (13%)

3. When do you use the Library the most? (Check all that apply.)

Weekday (M-F) mornings (6 am – noon)	2
Weekday (M-F) afternoons (noon – 6 pm)	5
Weekday (M-F) evenings (6 pm – midnight)	7
Saturday mornings (9 am to noon)	0
Saturday afternoons (noon – 6 pm)	2
Saturday evenings (6 pm – midnight)	3
Sunday afternoons (noon – 6 pm)	2
Sunday evenings (6 pm – midnight)	2

4. Why do you use the Library? (Check all that apply.)

To study alone	6
To study in a group study room	6
To check out books/CDs/etc.	0
To use course reserve materials	0
To research for class or activity (like law review or moot court)	0
To ask for research assistance	0
To use a computer	2
To relax between classes	1
To photocopy or print	6

One respondent also included "scanner" next to "To photocopy or print."

5. Are the resources (book, microfiche, audiovisual, electronic) available in the Library sufficient for your study and research needs?

Yes: 8 (100%)

No: 0 (0%)

6. Have you used any of these ASL-provided electronic resources? (Check all that apply.)

BNA Core	0	LLMC-Digital	0
CALI	4	netLibrary e-books	0
FirstSearch	0	ProQuest Congressional	0
HeinOnline	2	VersusLaw	0
LexisNexis	6	Westlaw	7

Westlaw retakes the lead for the first time since 2008's survey.

7. Please rate the following Library services.

	Excellent	Good	Fair	Poor	No Opinion/Not Used
Circulation/Reserve	3	4	0	0	1
Interlibrary Loan (ILL)	1	0	1	0	6
Reference Services	3	0	1	0	4
Library publications	3	0	1	0	4

8. Do you feel that further guidance in using the Library and its resources would help you?

No: 6 (75%)

Yes: 2 (25%)

- More handouts/research guides: 0
- Appointments with librarians: 0
- Library workshops/"brown bag lunches": 2

9. Are there any topics that you would like to see in a research guide or presented as a workshop/class?

In Question 8, respondent wrote next to "Library workshops/"brown bag lunches": "scavenger hunt/ pre -1L year to learn how to use card catalog or practice using card catalog and finding subjects by area"

10. Please rate the Library's physical condition in these areas.

	Excellent	Good	Fair	Poor	No Opinion
Carrels	4	2	2	0	0
Tables	4	2	2	0	0
Chairs/Couches	2	5	0	1	0
Study rooms	4	3	1	0	0
TV/VCRs or TV/DVDs	1	0	1	1	5

Comments are included in Question 11.

11. Please make any comments or suggestions that will help us improve the services, resources, and facilities at the ASL Library. You may attach extra pages, if necessary.

We received a few comments about the computers in the Library Seminar Room, which was a bit surprising, as those computers were all replaced during Thanksgiving Break 2015. We want to thank our Information Services department for updating those, plus repairing all of the electrical outlets at the tables during Spring Break 2016.

Here are the comments from the 2016 ASL Library Student Survey:

 "Computers in Sem Lab need to be updated and kept current with software. Internet Explorer doesn't work on most computers."

"Please update computers!!! They are slow and running on an old system."

"The electrical outlets in the center of the tables rarely work properly."

"Would like e-books for cases."

"Study rooms are NOT comfortable and the checkout policy is annoying."

"Have a suggested reading list added to ASL website or sent to 1Ls before 1L start date. Include information about library study guides and options for bar prep services."

"New computers would be a great improvement. Every time I use the library computers they take anywhere from 5-10 minutes to recognize my login credentials and ever longer to log onto TWEN, my email and open my flash drive."

"Could use dry erase markers in study rooms (unless those are available at front desk then I didn't know)."

--Indeed, students can check out markers and erasers for the white boards at the Circulation/Reserve Desk. Some students prefer to bring their own set.